



## Payment Terms and Policies

By submitting payment for any product or service provided by this facility or affiliated merchants, I acknowledge and agree to the following:

### 1. Accurate Payment Information

- I confirm that all credit/debit card or bank account details I provide are true and complete.
- I understand that I am responsible for ensuring that all charges incurred will be honoured by my financial institution.
- I agree to pay all charges at the posted prices, including applicable taxes, fees, and penalties.

### 2. Monthly Billing and Membership

- A **full calendar month's written notice** is required to cancel monthly billing or withdraw a student from class. This needs to be sent via email.
- I understand I am responsible for payments until and during the notice period until written cancellation is received, **regardless of attendance**.
- Monthly fees are **non-refundable**.

### 3. Disputed Charges

- Disputing a valid charge through my financial institution without first contacting the facility constitutes a **breach of contract**.
- This may result in **penalties, additional fees, collections, legal action, and/or termination of services**.

### 4. Refunds and Non-Refundable Items

- **Competition entry fees, tickets, and choreography fees** are **non-refundable** if I remove myself or my athlete **after the published payment deadline**.
- If an athlete leaves a Worlds team, the remaining balance of the choreography fee becomes immediately due, as it is spread over an 11-month direct debit agreement.

### 5. Late Payments and Failed Direct Debits

- **Competition and ticket payments** more than **3 days past the deadline** will incur a **£5 late fee**, with further increases for extended delays.
- **Failed direct debit payments** will incur a **£5 late fee** for the **first two instances**.
- From the **third failed payment onwards**, the late fee will increase to **£10 per instance**.
- These fees must be **settled in a timely manner** to maintain access to services.

### 6. Consequences of Non-Payment

- Failure to settle outstanding fees may result in the **athlete being required to sit out of training, classes, or competitions, or in removal from teams or activities**.
- If there are **any outstanding balances**, access to **book additional services** such as extra classes, camps, private sessions, or open gyms **will be withheld** until the account is fully settled.

### 7. Cancellations for Privates, Camps, Classes, and Open Gyms

- Bookings may be cancelled or rescheduled **with no penalty up to 24 hours in advance**.
- **No refunds** will be issued for cancellations made **less than 24 hours** before the scheduled time.